



**Office of the Police and Crime Commissioner
North Wales**

**Commissioning Framework
2017 -2021**

Summary

The purpose of this framework is to outline the Commissioner's objectives and overall vision through the commissioning of services. The framework will explain how this will be achieved.

This framework has been adopted by the OPCC for North Wales.

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INTRODUCTION BY COMMISSIONER

I am pleased to introduce my Commissioning Framework. The aim of this document is to outline what I want to achieve through the commissioning of services and provide a framework for how I intend to make it happen.

As Police and Crime Commissioner for North Wales I have been elected by the public to set the strategic direction for policing. Part of my role includes the commissioning of services either from the police service directly or from partners in the public, private voluntary and community sectors to support the delivery of my police and crime plan for Wales.

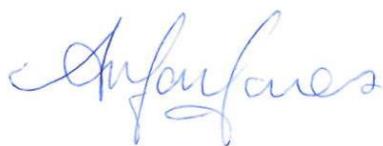
The Police Reform & Social Responsibility Act 2011 charges Commissioners with keeping the police fund, setting and managing the budget for policing, making grants and entering into agreements for the supply of goods and services. Further to that the Anti-Social Behaviour, Crime and Policing Act 2014 empowers Police and Crime Commissioners to commission local services that are intended to help victims, or witnesses of, or other persons affected by, criminal offences and anti-social behaviour.

I am a firm believer in joint commissioning and during my term as commissioner we will explore all opportunities. By working with our partners on the Safer Communities Board I will be exploring future opportunities for joint commissioning. Joint Commissioning is a strategic approach to planning and delivering services in a holistic, joined-up way. Whilst the statutory responsibility for commissioning is mine, and mine alone, I do support any joint commissioning strategy that delivers efficiencies and ultimately improves the service afforded to victims of crime across our region.

Following my election in May 2016 I took the decision to retain the final police and crime plan of my predecessor Mr Winston Roddick. My first plan will be published in March 2017.

I fully support the priority given to working in effective partnerships and will continue in this regard during my term in office. I wish to focus on the most serious criminality and the most vulnerable victims. These matters can only be addressed in partnership.

This commissioning framework will support the delivery of my objectives and my overall vision.



Arfon Jones
North Wales Police and Crime Commissioner

1. Introduction

- 1.1 This Commissioning Framework has been developed to support the commissioning function of the Police and Crime Commissioner for North Wales ('the Commissioner').
- 1.2 It is important that I first clarify what I mean by Commissioning in the context of this framework. Commissioning is a formal statement of plans for securing, specifying and monitoring services to meet people's needs at a strategic level. It applies to services provided by public agencies, the private and voluntary sectors.
- 1.3 Commissioning is not something I can do in isolation; it involves creating a vision and consensus among many organisations including partners, service providers, service users and the public. In recognition of this I have developed my commissioning work streams within three fields of work:
 - **The Commissioner's fund** – which is intended to support effective partnership working to deliver solutions for the people of North Wales by tackling issues identified throughout North Wales in assessing crime and disorder.
 - **The Commissioner's community focused funding** – which intends to provide funding that is accessible to communities to support the delivery of community-based solutions to reduce crime.
 - **Victims Commissioning funding** – This is a new work programme that will aim to deliver services throughout North Wales to support victims of crime.

2. The Police and Crime Plan

- 2.1 The core aim of this framework is to support the delivery of the Police and Crime Plan, and the delivery of my priorities
- 2.2 To deliver this vision for
- 2.3 North Wales I have established four new objectives for the police service. They are: Prevent crime; Deliver an effective response; Reduce harm and the risk of harm; Build effective partnerships. To be updated after the revision of the plan.
- 2.4 Throughout my Police and Crime Plan I have emphasised the importance of working effectively in partnership and I intend to work closely with local partners to prioritise resources and ensure that we work together effectively to commission services.

3. Use of Resources

- 3.1 Commissioning is about securing the best outcomes and the best value in a long term sustainable manner by making the best use of all the resources available from money to partnerships, along with:

- a need to understand the needs of users and the local communities (including seeking feedback) and put that at the heart of the commissioning process
 - engaging the expertise of the third sector and market leading organisations to understand the contribution they can make and consider investing within those areas to enhance service delivery
- 3.2 Within the Police and Crime Plan I established principles to ensure the effective and efficient use of resources, and these principles will apply to the Commissioning Framework:
- Ensure resources are focused on our main purpose – to provide a safer North Wales.
 - Target resources to deliver the Police and Crime Objectives.
 - Increase the capacity of the frontline service.
 - Ensure streamlined support services work to provide real support to the front line.
 - Work with our partners to maximise opportunities for joint working and collaboration.
 - Ensure value for money.
 - Deliver Social Value in the form of Social, Economic, Environmental and Cultural wellbeing to the people and communities of North Wales

4. Commissioning cycle

4.1 I have developed my commissioning work streams within three fields of work; this is to enable greater clarity about how I intend to deliver the differing work areas, to reflect the different development stages of each of these fields and to highlight what the strategic intention. The three work areas will follow the core Commissioning cycle shown below:

UNDERSTAND	Recognise local outcomes, needs, resources and priorities; aligning services in collaboration with stakeholders that take account of provider and service user information and build on others' work.
PLAN	How to address needs effectively, efficiently, equitably and in a sustainable way, individually and collaboratively
DO	Make decisions to secure improved co-commissioning outcomes
REVIEW	Monitor service delivery against expected outcomes and report how well it is doing against the plan and recognising that this is not a closed loop but an on-going cycle.

4.2 Outcomes are particularly relevant at the **do, review and plan** stages of the commissioning cycle and reflect the changes, benefits or learning resulting from the services provided

5. The Commissioners' Community Safety Fund

- 5.1 The funding landscape has changed as a result of the introduction of Commissioners.
- 5.2 The Home Office decided to allocate funding previously made up of grant funding streams, including the Community Safety Fund, the Drug Intervention Programme (DIP) Fund, the DIP Drug Testing Grant, and the Youth Crime and Substance Misuse Prevention Funding to Commissioners.
- 5.3 For 2013/14 the Home Office allocated £1,379,000 to North Wales (a reduction of £174,734 on the grant funding streams available in 2012/13). From 2014/15 the Home Office transferred that funding to be within the core policing grant, rather than being allocated to Commissioners as a separate funding stream. This change enables greater flexibility to respond to local need; however this change also exposes the funding to cuts to the general police fund by central government as happened in 2014/15.
- 5.4 For 2017/18 I have allocated £1,166,000 to the Commissioner's Community Safety Fund. For 2016/17 the funding figure was £1,130,178,000 to support activities contained within the Police and Crime Plan. During this budget year 2016/17 £1,130,178,000 has been distributed to agencies and organisations across North Wales.
- 5.5 This allocation of the Commissioner's Community Safety Fund does not account for the totality of funding that is used in North Wales to support community safety. The aim is to provide multi-agency solutions to needs identified within the annual strategic assessment of community safety that work towards delivering the Police and Crime Plan.

6. The Commissioner's Community focused funding

- 6.1 I know there are communities and organisations which have innovative projects that can help make our communities safer, and it is important that through my commissioning framework I also provide for communities to access funding directly to support this work.
- 6.2 In 2017/18 I have continued to support the participatory budgeting grant funding programme "Your Community, Your Choice". Each year a total of £42,000 will be made available across North Wales to fund up to 12 projects, and the people of North Wales will decide which projects receive the funding.
- 6.3 I intend to continue to provide funding to the North Wales Police and Community Trust (**PACT**) charity. The charity has established several accessible funding streams including Neighbourhood Policing Team Small Grant Fund (Grants of up to £250.00 available only to Police Officers to help them support local grass-roots community groups) and grants of up to £2,000.00 for community and voluntary groups (applications are accepted from all those groups which are working in partnership with their Neighbourhood Policing Team).

7. Commissioner's Victims' Commissioning Funding

- 7.1 Following the changes introduced by the Anti-social-behaviour, Crime and Policing Act 2014 the Ministry of Justice has provided funding to commissioners to enable the commissioning of local victims' services and to develop restorative justice.
- 7.2 The Ministry of Justice will retain responsibility for Commissioning some high impact and specialist victim support services, which include:
- Rape support centres (not Sexual Assault Referral Centres)
 - Homicide services
 - Court based witness service
 - Victims of human trafficking
 - National Victims Helpline
- 7.3 In order to prepare for commissioning of victims' services I have commissioned an independent needs assessment to identify the requirements that victims in Wales may have for support services. This needs assessment which was completed in June 2014 was used to develop commissioning intentions for victims' services in Wales. My intention is to commission appropriate broad support services for victims in addition to more intensive support for victims who have suffered greater emotional, physical or other impacts. The general support services will be implemented from April 2015 onwards, while I will be commissioning specialised services from October 2014 onwards.
- 7.4 For 2017/18 the Ministry of justice has allocated to North Wales £814,076 for victims' services. However £757,634 will be used for core victims' services and £56,442 will be ring fenced to support child sexual abuse services.
- 7.5 Further work is going to be undertaken in terms of regional commissioning with the Welsh Government, Local Authorities and Health Boards to ensure that we are maximising new opportunities for our services given the current climate of severe financial restraints.

8. Communication

- 8.1 I will publish this document along with details of the projects and work programmes that receive financial support through the delivery of this commissioning framework on my website <http://www.northwales-pcc.gov.uk>.