



HEDDLU GOGLEDD CYMRU
 Gogledd Cymru diogelach
NORTH WALES POLICE
 A safer North Wales

**SWYDDFA COMISIYNYDD HEDDLU
 A THROSEDD GOGLEDD CYMRU**



SOCIAL VALUE REPORT 2016/17

SOCIAL	ECONOMIC	ENVIRONMENTAL	CULTURAL
CREATE SUSTAINABLE AND SAFER COMMUNITIES <ul style="list-style-type: none"> Provide Health, Wellbeing and Support Packages Work better with communities, people and each other (Wales) to create a better future for all Build a better future for the local community 	HELP BUILD A STRONGER NORTH WALES ECONOMY <ul style="list-style-type: none"> Support Local Business and spend money locally Create Jobs, Apprenticeships and Training opportunities Improve the local community Improve quality, raise standards and work better together 	SUSTAINABLE CONSUMPTION AND REDUCED USAGE <ul style="list-style-type: none"> Enhancing the environment Reduce Energy Consumption and CO2 emissions Increase Sustainable and Greener Consumption and Production 	CREATE AND ENHANCE WELSH CULTURAL HERITAGE <ul style="list-style-type: none"> Help to create and enhance Welsh Language Help to create and enhance Welsh Cultural Heritage Promote Ethical and Fair Trade and minimise instances of Modern Slavery

A look back at where we started our Social Value Journey

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Introduction by Commissioner

My vision is to lead and work with the North Wales Public sector in embracing social value. It is about building an enhanced and strengthened local economy, creating economic growth, jobs and opportunities for local people

I am pleased to introduce our Social Value Report for 2016/17. The aim of the report is to establish our social value baseline and showcase the excellent work that has been going on in embedding social, economic, environmental and cultural wellbeing across our supply chains. Going forward we aim to promote even greater innovation in the commissioning and procurement process and achieve better outcomes for the people and communities of North Wales.



As Police and Crime Commissioner for North Wales I have been elected by the public to set the strategic direction for policing. Part of my role includes the commissioning of services either from the police service directly or from partners in the public, private voluntary and community sectors to support the delivery of my police and crime plan for Wales.

As part of this we want to ensure we get the maximum financial and social benefit for the people of North Wales and are committed to the principals of the Public Services (Social Value) Act 2012, the Wellbeing of Future Generations Act (Wales) 2015 and the Modern Slavery Act 2015 which we embrace within our Social Value Policy.

The Police Reform & Social Responsibility Act 2011 charges Commissioners with keeping the police fund, setting and managing the budget for policing, making grants and entering into agreements for the supply of goods and services. Further to that the Anti-Social Behaviour, Crime and Policing Act 2014 empowers Police and Crime Commissioners to commission local services that are intended to help victims, or witnesses of, or other persons affected by, criminal offences and anti-social behaviour.

Each year the Public Sector in North Wales spends millions of pounds securing services, we spend around £30M per annum on consumables and my aim is to use this wherever possible to enhance the wellbeing of communities across North Wales.

We recognise that this is our first Social Value Report, but it will not be the last as we hope to bring significant benefit to North Wales and its residents by delivering a social return, wherever possible, on every pound we spend.

A handwritten signature in blue ink that reads "Arfon Jones". The signature is written in a cursive style and is positioned below the main body of text.

Arfon Jones North Wales Police and Crime Commissioner

Executive Summary

April 2016 to March 2017

This is the first Social Value Report produced on behalf of the Office of the Police and Crime Commissioner(OPCC) and North Wales Police(NWP) and it is intended to make this a regular annual update as the Organisation continues along its Social Value journey.

The report presents the results of the work undertaken by between February and December 2017 designed to provide an update and baseline position for NWP & OPCC by looking at Procurement Spend, Supplier Chain analysis and Social Value.

The work is framed by the OPCC Social Value Wales Social Value Framework, with the executive summary effectively summarising the updated position of NWP & OPCC.

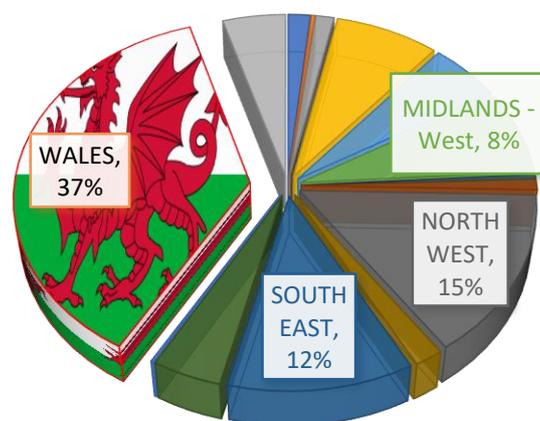
The figures presented include a mix of actual data derived through the supply chain analysis and estimated figures using the survey findings as proxies.

We hope that embedding Social Value into commissioning and procurement processes will bring significant benefit to North Wales and its residents by delivering a social return, wherever possible, on every pound we spend.

Our Suppliers and Providers

52% of the organisations with whom we spent money are based in Wales and the North West.

SUPPLIERS		
AREA	%	Number
ADDRESS UNKNOWN	2%	23
EUROPE - other	0%	4
EAST ANGLIA	1%	19
LONDON CENTRAL	8%	108
MIDLANDS - East	5%	75
MIDLANDS - West	8%	105
IRELAND (North & South)	0%	6
NORTH EAST	1%	13
NORTH WEST	15%	208
SCOTLAND	2%	25
SOUTH EAST	12%	163
SOUTH WEST	4%	61
USA	0%	2
WALES	37%	514
YORKSHIRE	5%	65
Grand Total		1391



By supporting Welsh suppliers NWP & OPCC demonstrate their commitment to Social Value by investing in Welsh communities

Where the money was spent

SPEND		
AREA	%	£
ADDRESS UNKNOWN	0%	£4,265.80
EUROPE - Other	0%	£29,958.93
IRELAND -(North & South)	0%	£7,753.13
EAST ANGLIA	0%	£94,812.09
LONDON CENTRAL	16%	£4,798,698.15
MIDLANDS - East	5%	£1,469,198.63
MIDLANDS - West	6%	£1,789,386.42
NORTH EAST	2%	£701,339.83
NORTH WEST	14%	£4,117,879.23
SCOTLAND	0%	£73,641.30
SOUTH EAST	29%	£8,539,354.83
SOUTH WEST	8%	£2,430,749.83
USA	0%	£745.40
WALES	11%	£3,299,045.94
YORKSHIRE	7%	£1,983,817.04
Grand Total		£29,340,646.55



In a survey of our supply chain we asked companies to share their experiences of delivering social value and of the companies who responded 40% were SME's, 80% were from Wales, of which 60% were from North Wales.

Working with like-minded Organisations

40% of the Organisation who responded to the survey were already delivering some sort of social value which included

- community engagement with North Wales Police on community projects
- sponsoring community sports and schools group
- donating surplus building materials to community projects

Some facts and figures from their responses were

- Elate Construction - 85% of spend with suppliers and sub-contractors from within North Wales, employ 100% of their workforce from North Wales, pay 100% of their staff a Living Wage and have created 1 job and 1 apprenticeship within the past 12 months.
- CGI spent over £100,000 with suppliers and sub-contractors from within North Wales and over £200,00 with SME's from within North Wales

Background

North Wales

North Wales has one of the most powerful landscapes in the whole of Britain including beaches, rivers, mountains, lakes, waterfalls and a people that are passionate about their culture, music and history. Whilst the Public Sector in North Wales includes the six Local Authorities (Isle of Anglesey, Gwynedd, Conwy, Denbighshire, Flintshire and Wrexham), Welsh Ambulance Services, NWPC and NWP, North Wales NHS and Fire & Rescue Services.

North Wales has 687,800 people with a gross disposable household income per head of £15,622 (85% of the Welsh average) and consists of a high proportion of elderly residents, which could be contributed to by people moving to the area to retire and a net number of commuters working outside the region in the Chester, Merseyside and Manchester areas.

Small Micro sized businesses (a business that who employs between 0 and 9 people) are the backbone of the North Wales economy. In 2015 there were 58,100 enterprises active across North Wales, of which 94% were micro size-businesses with employees from these accounting for 35 % of private sector employment within North Wales.

The Vision – The Police and Crime Commissioner for North Wales aims to lead the North Wales Public Sector in embracing Social Value and building an enhanced and strengthened local economy, creating economic growth, jobs and opportunities for local people.

The Policy - Setting out the Social Value policy was the first part of our journey and the policy aims to demonstrate how the OPCC and NWP will utilise the [Social Value Wales model ©](#) to implement the [Public Services \(Social Value\) Act 2012](#), [the Well-being of Future Generations Act \(Wales\) 2015](#), and [the Modern Slavery Act 2015](#) and how we will deliver social value through commissioning and procurement activities and to set out our priorities in relation to social value.

Social Value, NWPC and NWP

Our Social Value approach has been based on supporting Organisational priorities. Our “Social Value Outcomes Framework” translates those priorities into key Social Value indicators (see table below). We welcome innovative bids from suppliers old and new which specify how a service maybe

SOCIAL	ECONOMIC	ENVIRONMENTAL	CULTURAL
CREATE SUSTAINABLE AND SAFER COMMUNITIES	HELP BUILD A STRONGER N.WALES ECONOMY	SUSTAINABLE CONSUMPTION AND REDUCED USAGE	CREATE A VIBRANT AND RESPONSIBLE N. WALES
Provide Health, Wellbeing and Support Packages	Support Local Business and spend money locally	Enhancing the environment	Help to create a Thriving Welsh Language
Work better with communities, people and each other (Well-being of Future Generations Act)	Create Jobs, Apprenticeships and Training opportunities within the local community	Reduce Energy Consumption and CO2 emissions	Help to create a vibrant Welsh Culture and Heritage
Build capacity and support for the Third Sector (inc the voluntary and community sector)	Reduce In-equality, raise Living standards and work towards paying a Living Wage	Increase Sustainable and Greener Consumption and Production	Promote Ethical Trading and minimise instances of Modern Slavery

delivered whilst at the same time supporting delivery of these priorities.

Context & Methodology

Context

Public Sector organisations throughout Wales have faced unprecedented levels of cuts in budgets, been challenged with making efficiency savings and at the same time delivering services under increasing demands on resources. We have also witnessed a significant withdrawal of local resources previously utilised to undertake regeneration activities and address social challenges.

This presents an opportunity for commissioning and procurement to not only be the key vehicle and means of making savings but also a lever to drive the delivery Social Value in the form of economic, social, environmental and cultural outcomes.

To facilitate the delivery NWP and the OPCC have adopted the [Social Value Wales model](#) © Social Value model and developed a Policy, Charter and Outcomes Framework to form a delivery platform.

The model embraces the [Police and Crime Plan Objectives](#), [Public Services \(Social Value\) Act 2012](#), [the Well-being of Future Generations Act \(Wales\) 2015](#), and [the Modern Slavery Act 2015](#) and will form part of any value for money evaluation of supplier and provider bids.

The model provides an opportunity for Organisations to develop common approaches to social value through harmonised policy, priorities, processes and procurement decision making.

Monitoring and Reporting on the actual delivery of Social Value through Contract Management and Supplier Performance is inconsistent across Organisations and as part of the Social Value Wales model a common approach to this has been developed. In 2017, the OPCC adopted the Social Value Wales Social Value Framework. The Framework provides that common approach for considering social value in commissioning and procuring activity whilst embracing the economic, social, environmental and cultural outcomes.

Methodology

The work carried out to produce this report sought to establish a baseline position for the NWP and the OPCC by undertaking several methodological activities.

Data was collected through two channels:

Supply Chain data analysis

For NWP and OPCC we undertook supply chain analysis of data from the North Wales Police Supplier Report 2016/17. The analysis explored the geography and levels of spend within the supply chain.

Supply Chain Survey

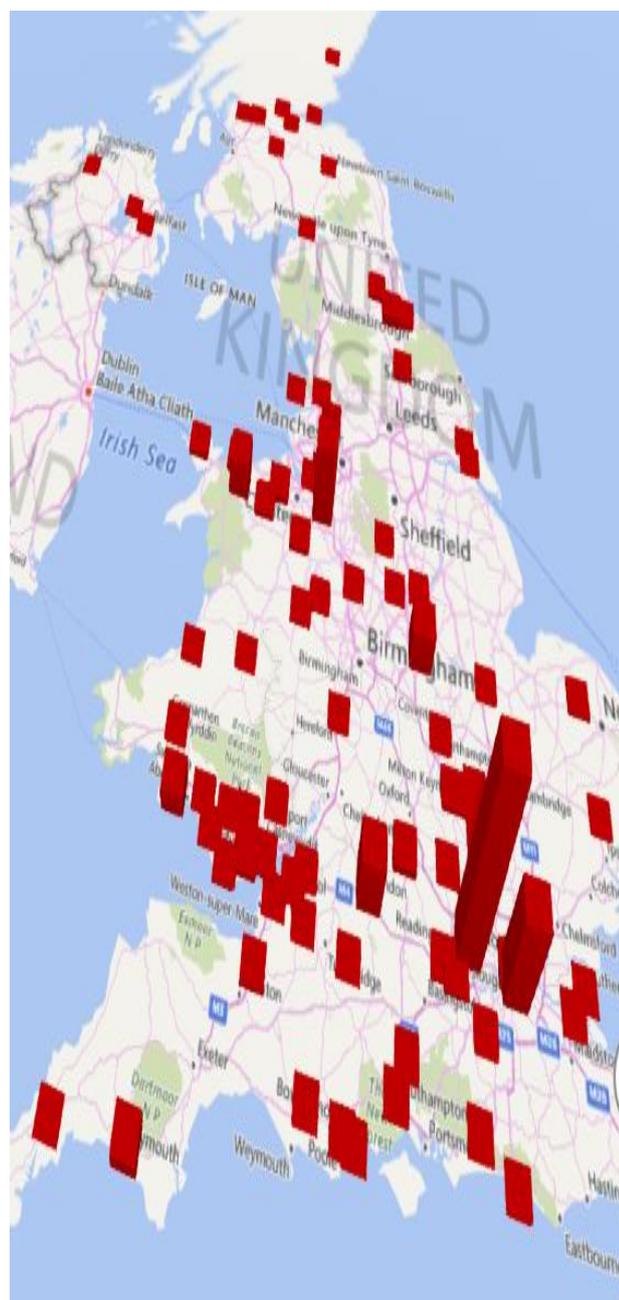
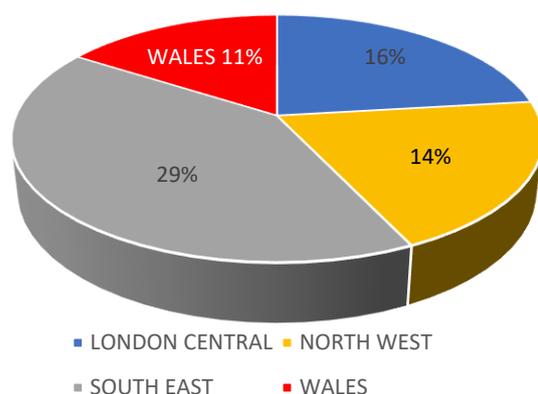
For NWP and OPCC we undertook supply chain analysis of the top 25 suppliers (by value). The survey was sent electronically to email addresses and focused on the behaviour of suppliers across a range of indicators with the data gathered including both quantitative and qualitative information.

NWPCC & NWP Spend & Supplier Analysis

Where the money was spent

During April 2016 to March 2017 NWPCC and NWP spent over £29 million pounds on goods and services, with over £ 3.2 million being spent across Wales (11%), and over £7.4 million (25%) in the nearby Wales and North West of England regions supporting local communities, the economy and the creation of jobs.

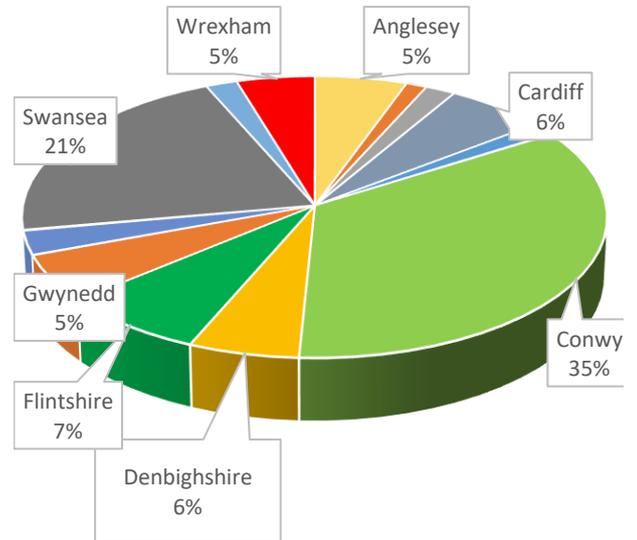
SPEND		
AREA	%	£
ADDRESS UNKNOWN	0%	£4,265.80
EUROPE - Other	0%	£29,958.93
IRELAND - (North & South)	0%	£7,753.13
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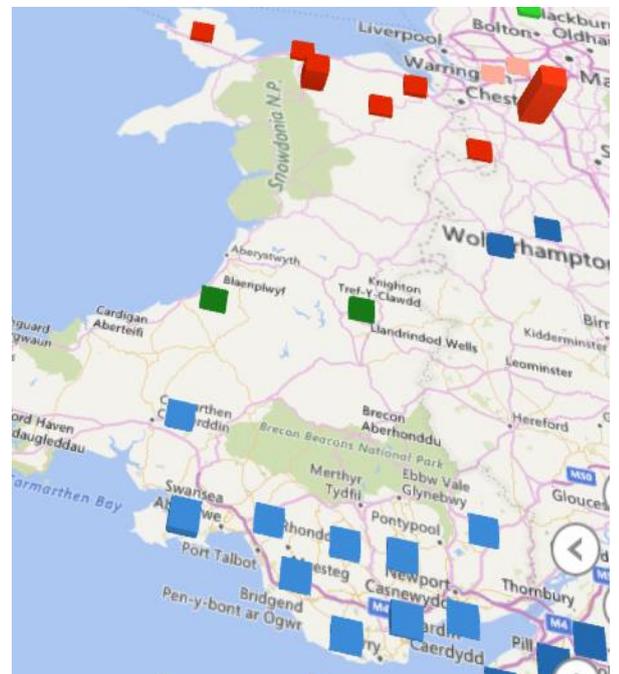
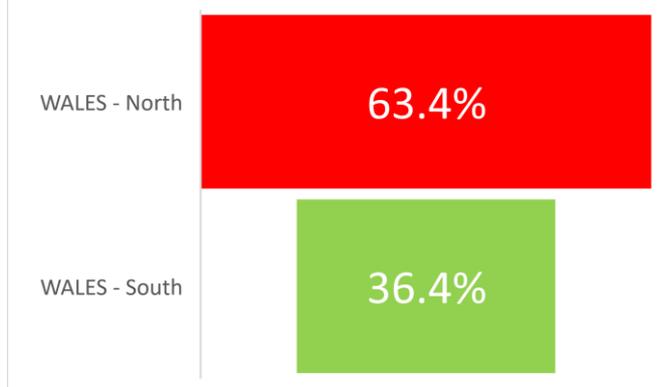
£ 3.2M was spent in Wales directly contributing to the Welsh Economy

SPEND WITH WELSH ORGANISATIONS		
Region	%	£
Anglesey	5.5%	£181,416
Bridgend	1.2%	£41,042
Caerphilly	1.8%	£59,404
Cardiff	6.0%	£198,943
Carmarthenshire	1.4%	£47,338
Ceredigion	0.1%	£3,077
Conwy	34.7%	£1,144,581
Denbighshire	5.7%	£186,813
Flintshire	7.5%	£246,599
Gwynedd	5.4%	£179,307
Monmouthshire	0.0%	£173
Neath Port Talbot	0.1%	£1,789
Newport	2.7%	£89,569
Powys	0.1%	£1,743
Rhondda Cynon Taf	0.1%	£1,895
Swansea	21.2%	£699,648
Vale of Glamorgan	1.9%	£61,732
Wrexham	4.7%	£153,977
Grand Total		£3,299,046

Spend by Welsh Region



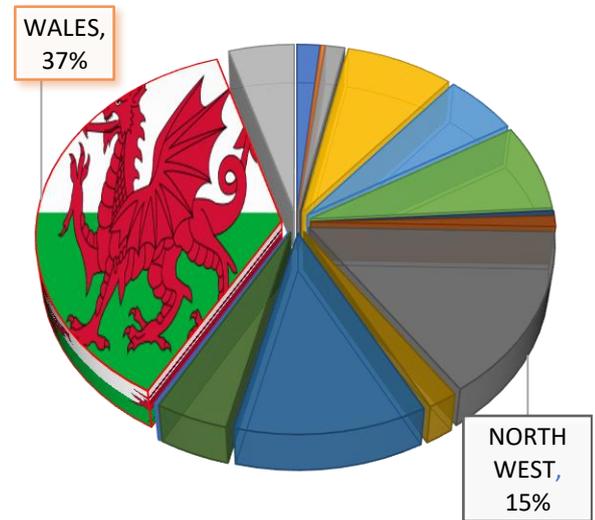
WALES SPEND REGIONALLY		
WALES - Mid	0.1%	£4,820
WALES - North	63.4%	£2,092,694
WALES - South	36.4%	£1,201,532
Grand Total		£3,299,046



Suppliers and Providers

NWPCC & NWP used over 1,000 suppliers during 2016/17 with 37% coming from Wales and 52% from wider Wales and North West England regions.

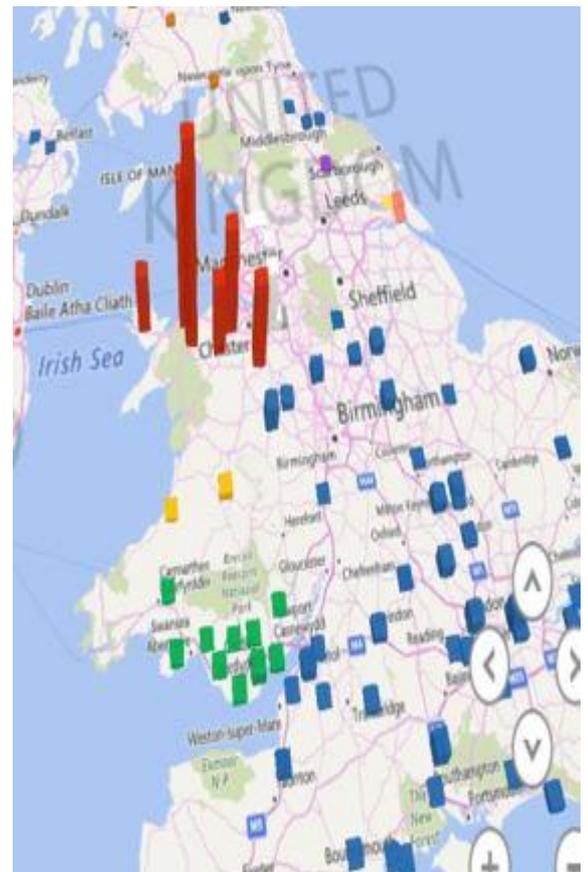
SUPPLIERS & PROVIDERS		
AREA	%	Number
ADDRESS UNKNOWN	2%	23
EUROPE - other	0%	4
EAST ANGLIA	1%	19
LONDON CENTRAL	8%	108
MIDLANDS - East	5%	75
MIDLANDS - West	8%	105
IRELAND (North & South)	0%	6
NORTH EAST	1%	13
NORTH WEST	15%	208
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SOUTH EAST	12%	163
SOUTH WEST	4%	61
USA	0%	2
WALES	37%	514
YORKSHIRE	5%	65
Grand Total		1391



98% were Third party organisations, 82% of the Organisations were Businesses providing Goods or Services which equated to 99.5% of the spend. Of the 82% suppliers 30% were from Wales.

Local Organisations provide local labour and understand the needs and dynamics of the local communities, by supporting these organisations we support the local economy.

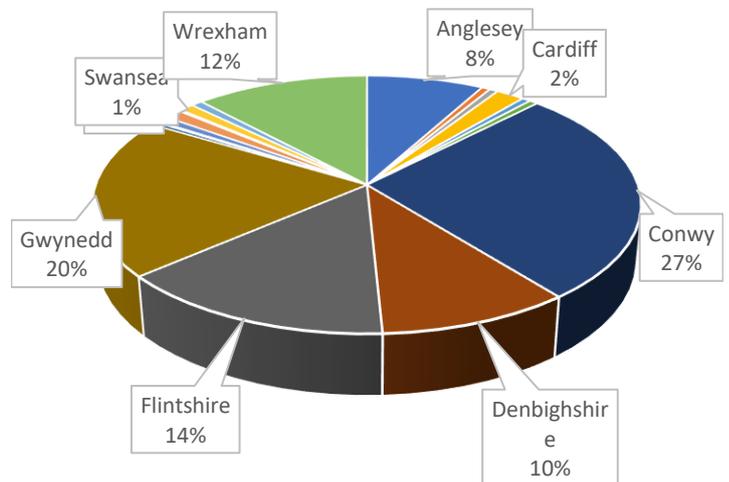
Category	No	%
Local Authorities	10	1%
NHS	1	0%
Other Government Departments excl Home Office	4	0%
Other Police Bodies	3	0%
Private Finance Initiative	1	0%
Third Party	1367	98%
University	5	0%
Grand Total	1391	



By supporting Welsh suppliers NWPC & NWP demonstrate their commitment to Social Value by investing in Welsh communities.

WELSH ORGANISATIONS VIA REGION		
Region	%	No
Anglesey	8.0%	41
Bridgend	0.6%	3
Caerphilly	0.6%	3
Cardiff	1.9%	10
Carmarthenshire	0.6%	3
Ceredigion	0.6%	3
Conwy	27.0%	139
Denbighshire	9.9%	51
Flintshire	14.4%	74
Gwynedd	20.0%	103
Monmouthshire	0.4%	2
Neath Port Talbot	0.2%	1
Newport	0.8%	4
Powys	1.2%	6
Rhondda Cynon Taf	0.2%	1
Swansea	1.0%	5
Vale of Glamorgan	0.8%	4
Wrexham	11.9%	61
Grand Total		514

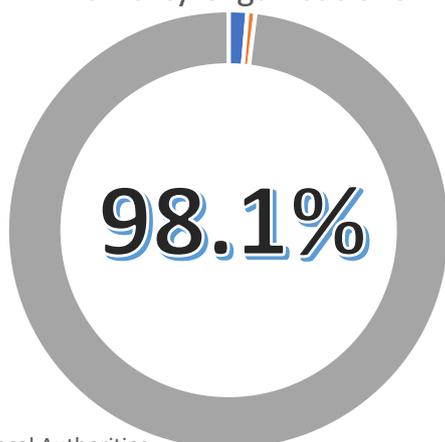
Supplier Numbers in Wales



SUPPLIER % VIA WELSH REGION

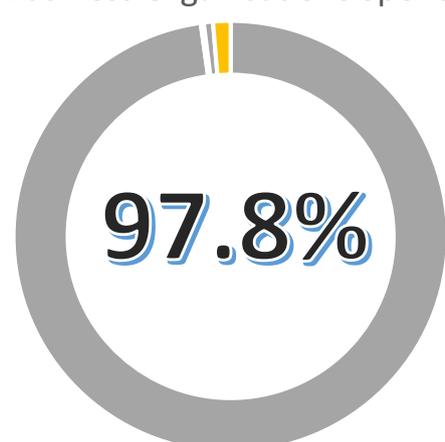


Third Party Organisations



- Local Authorities
- Other Government Departments excl Home Office
- Third Party

Business Organisations Spend



- Business
- Council
- Doctors
- Individual

Spend with Top 50 Welsh Organisations in 2016/17

Supplier	Spend	Region	Sub Region
DAWNUS CONSTRUCTION HOLDINGS LTD	£ 652,705	Swansea	WALES - South
FRED WESTON ELECTRICAL	£ 197,192	Conwy	WALES - North
SLATERS	£ 114,500	Conwy	WALES - North
WELSH WATER	£ 84,218	Cardiff	WALES - South
SEQUENCE LIMITED	£ 72,917	Cardiff	WALES - South
MOSTYN ESTATES LTD	£ 63,180	Conwy	WALES - North
L.D.H BUILDING CONTRACTORS LTD	£ 54,507	Conwy	WALES - North
CRASH DAMAGE LIMITED	£ 53,470	Conwy	WALES - North
GREENGRASS SERVICES LTD	£ 51,794	Conwy	WALES - North
MPH CONSTRUCTION LTD	£ 50,833	Flintshire	WALES - North
DOMESTIC ABUSE SAFETY UNIT	£ 50,796	Flintshire	WALES - North
R ROBERTS & SON	£ 49,222	Conwy	WALES - North
ZURICH	£ 48,749	Conwy	WALES - North
WORK PANEL LIMITED	£ 45,740	Conwy	WALES - North
HAFAN CYMRU	£ 45,500	Carmarthenshire	WALES - South
CHANDLER KBS	£ 45,417	Vale of Glamorgan	WALES - South
W R PETERS LTD	£ 44,173	Anglesey	WALES - North
ABERCONWY CAR & VAN HIRE	£ 40,724	Conwy	WALES - North
OPINION RESEARCH SERVICES	£ 40,690	Swansea	WALES - South
BOF GROUP LIMITED	£ 39,713	Bridgend	WALES - South
PATTINSON & BREWER	£ 39,301	Conwy	WALES - North
DECON'S (DECONTAMINATION & HYGIENE SERVICE)	£ 37,037	Flintshire	WALES - North
DOMESTIC ABUSE SERVICES	£ 36,973	Gwynedd	WALES - North
NORTH WALES FENCING	£ 36,163	Gwynedd	WALES - North
BAWSO TRAINING SERVICES	£ 35,000	Cardiff	WALES - South
LLANDUDNO BAY HOTEL	£ 32,926	Conwy	WALES - North
CAIS LTD	£ 31,359	Conwy	WALES - North
CAER HEALTH SERVICES	£ 30,205	Caerphilly	WALES - South
W R DAVIES CAR DEALERS	£ 29,142	Anglesey	WALES - North
JAMES CARROLL BUILDERS & CONTRACTORS	£ 28,791	Denbighshire	WALES - North
CEIDIOG	£ 27,229	Denbighshire	WALES - North
COLEG CAMBRIA	£ 27,165	Wrexham	WALES - North
CAPITA PROPERTY & INFRASTRUCTURE LTD	£ 24,998	Conwy	WALES - North
ANGLESEY LOCKSMITHS	£ 24,659	Anglesey	WALES - North
PETER MOSS LTD	£ 23,332	Flintshire	WALES - North
FLOORWISE CONTRACTS	£ 22,761	Conwy	WALES - North
PHS GROUP PLC	£ 22,681	Caerphilly	WALES - South
KENNEDY ELECTRICAL LTD	£ 22,296	Anglesey	WALES - North
DPP Law Limited	£ 22,236	Conwy	WALES - North
BARTON AND NICHOLS LIMITED	£ 18,937	Anglesey	WALES - North
HALLIWELL JONES (NORTH WALES) LTD	£ 17,405	Conwy	WALES - North
A & B AIR SYSTEMS	£ 16,086	Wrexham	WALES - North
MICROCOMPUTER WORKSHOPS LTD	£ 15,369	Wrexham	WALES - North
LOOKERS DEESIDE	£ 15,049	Flintshire	WALES - North
WOODS MOTORCYCLES	£ 14,021	Denbighshire	WALES - North
CORPORATE FOOD COMPANY LIMITED	£ 13,267	Flintshire	WALES - North
RYBROOK CARS LIMITED	£ 13,102	Conwy	WALES - North
DANIEL BROOKS LTD	£ 12,650	Gwynedd	WALES - North
DEE VALLEY WATER	£ 11,852	Wrexham	WALES - North
LAWRAY ARCHITECTS LTD	£ 11,434	Wrexham	WALES - North

Supply Chain Survey

We developed the Social Value model in 2017 and during 2018 Social Value and Social Capital will be considered in more and more tenders and its inclusion as a scored element of tender evaluation will help ensure suppliers are focused on the priorities for North Wales which we hope will result in a greater number of specific and tailored responses.

Looking Back at 2017

Prior to the new tendering approach being adopted there are many organisations within the North Wales region with a real, tangible commitment to social value. They range from small SMEs to large Organisations across the private, public and third sectors, but all are committed to delivering social, economic, environmental and cultural value and wellbeing as part of the culture of their business and their people.



We asked companies from North Wales to share their experiences of delivering social value and of the companies who responded 40% were SME's, 80% were from Wales, of which 60% were from North Wales.

Working with like-minded Organisations

40% of the Organisation who responded to the survey were already delivering some sort of social value which included

- community engagement with North Wales Police on community projects
- sponsoring community sports and schools group
- donating surplus building materials to community projects

Some facts and figures from their responses were

- Elate Construction - 85% of spend with suppliers and sub-contractors from within North Wales, employ 100% of their workforce from North Wales, pay 100% of their staff a Living Wage and have created 1 job and 1 apprenticeship within the past 12 months.
- CGI spent over £100,000 with suppliers and sub-contractors from within North Wales and over £200,00 with SME's from within North Wales

Appendix 1 – Social Value Case Studies

As we develop the Social Value model in 2018, Social Value and Social Capital will be considered in more and more tenders and its inclusion as a scored element of tender evaluation will help ensure suppliers are focused on our priorities for North Wales, which will result in a greater number of specific and tailored responses.

During 2016/17 we have seen evidence of the money we have spent with suppliers contributing to creating and sustaining Jobs, Apprenticeships and Training opportunities. The following case studies highlight some of the good practice identified over the past 12 months.

CASE STUDY 1

Wrexham Eastern Custody Command Facility - Social Value Interim Case Study



Location: Wrexham, North Wales

Value: £17m

Contract Duration: 70 weeks

Client: North Wales Police, via the North Wales Construction Framework (NWCF)

Galliford Try Buildings North West are part way through building a headquarters for the North Wales Police. The building will include: 32 cell custody facilities, 4 holding cells, custody offices, interview area, van dock, ancillary & office space and a fitness suite/gym. The building is concrete frame and constructed on a site with high ecological value, in a rural area of Wrexham.

As part of contract development social value targets were agreed with the client. Two thirds through the project and many of these targets have been exceeded.

This success has been achieved through close collaborative working at very early stages with local supply chain partners. A Meet the Buyer event attracted 75 attendees, with 74% of appointments with Welsh companies.

We have joined forces with the Princes Trust and Communities for Work to support their employability programmes. Partnering with Coleg Cambria and Glyndwr University has enabled us to offer numerous engagements with construction students, offering work placements and staff CPD.

We are currently working closely with Groundwork and Youth Justice services to engage with local individuals and deliver community benefit initiatives.

KPI	Project Target	Progress to date
Final Forecast spend within 30 miles, for placed packages	70%	71% (56% of No. of packages)
Work Placement (14-16 years)	0	3
Work Placement (16 plus years)	7	6
Construction Curriculum Activities	3	15
Graduates recruited	1	4
Apprentice starts	3	7
Existing Apprenticeships	3	7
Apprentice completions	1	0
Employment Opportunities Created	4	16
NVQ starts for subcontractors	7	5
NVQ completions for subcontractors	5	3
Training Plans for subcontractors	4	5
Subcontractor training courses	11	7
Construction waste diverted from landfill	NA	98.8%

CASE STUDY 2

CGI and North Wales Police – Partners in Transformation



Community Engagement in North Wales

Building a positive and constructive regional presence that supports the goals of our customer in the region, while providing a solid platform for CGI to expand outwards in terms of service delivery to the local, Welsh and wider communities.

CGI



www.seibermwysyml.cymru

S

- Community Ambassador to North Wales in place and active.
- Goals, objectives and responsibilities agreed July/August 2015.
- Program of activities underway.

O/S

- Advanced discussion with PACT team and processing as pilot, leveraging PCSO/local relationship.
- Work ongoing to establish and develop links with local colleges and universities.

A

- Work ongoing to utilise internal and external PR as necessary.
- CGI have attended a 2-day recruitment event in Llandudno.
- Significant presence at Flint Eisteddfod working with Cybercrime team over 5-day period.

B

- ‘cyber made simple’ / ‘seiber mwy syml’ brand created, film funded by CGI with support of Cybercrime unit, and being promoted throughout Wales (and UK) as a bilingual awareness program.
- Charity support piloting with PACT.
- Work-in-progress establishing relationships with schools and business communities.

W

- Business cards and signage in CGI office now fully bilingual Welsh/English (a CGI first).
- Additional Welsh CGI banners and signage produced for events and publicity (another CGI first).
- Welsh Language resources provided within St Asaph Office, and useful links circulated. Work ongoing...
- .cymru and .wales domains in use, and agreement internally to pursue translation of content to Welsh...to be pursued. Other content will follow.

I/S

- Early stage discussion with large sponsor to support cyber made simple.



CASE STUDY 3

Police and Community Trust (PACT) and CGI 2016/17

Since October 2017 CGI have been supporting PACT with our Small Grant Fund. The PACT Small Grant Fund is aimed at supporting Police Community Support Officers and Safer Neighbourhood Teams with grants that help them to engage with local community groups and activities that support the Police and Crime Plan. Grants of up to £250 are available through this Fund.



Our Small Grant Fund provides the opportunity for PCSOs to apply for funding through a relatively straightforward process and has been in existence for 15 years. Over that period it has allowed PACT to invest over £200,000 in grass-roots projects that help those officers engage with their communities. The Fund continues to be one of our most popular and over-subscribed funding streams.

Earlier this year PACT entered discussions with local staff at CGI in St. Asaph to see how they could support this fund to add extra value to our work.

These discussions resulted in the agreement of a four year funding deal of £10,000 per annum which will give PACT the opportunity to extend the reach of this fund, which is particularly relevant given the current recruitment of PCSOs.

The new agreement came into effect in October 2017 and to date CGI have supported an additional nine proposals totalling £2,700.00.

Led by Nick Hewitt, Senior Service Delivery Manager, based in St Asaph, CGI have set up a local application assessment panel which decides on the proposal they would like to support. This is particularly valuable to PACT as it gives us direct local contact with CGI and allows for local reviews to take place easily. Importantly, it also means that the CGI team in St Asaph have a more detailed knowledge of local issues in north Wales and can make their decisions in an appropriate manner.

Following a recent review on progress it is our intention to involve the CGI team in St Asaph on some visits to a selection of the projects that they have supported through this new agreement.

We are looking forward to developing this relationship over the coming months to ensure we our partnership is bringing benefits to all involved – PACT, CGI and most importantly local PCSOs and their communities.

Additionally, CGI have also supported the inaugural North Wales Police POP Award in 2017 (Problem Orientated Partnership Awards) as the major sponsor for the event. CGI were represented on the judging panel by Tim Roberts-Holmes, who also attended the day-long Award event along with Nick Hewitt. Subsequently Nick and some of his colleagues also visited many the winning projects to see their work first-hand.

Dave Evans PACT Project Manager

CASE STUDY 4



VALUE MORE THAN JUST MONEY

Sustainability is at the heart of how we do business. We believe long term business success is underpinned by a broader range of factors than just financial performance and we focus three non-financial capitals - social, knowledge and natural capital.

WHAT HAVE WE DONE?

We look at all the ways that we create value through our activities. This includes generating social value in the communities where we live and work, recognising how we build the skills of individuals and share knowledge among teams and through collaborative working, and how we protect and improve the natural environment.

Generating social capital

Our contribution to society includes generating local employment, supporting the local economy through our supply chain and improving the lives of people we work with. We encourage our people to think about the way they can bring added value alongside day-to-day delivery, and recognising the amazing efforts of our people to go above and beyond to support local communities. We have been working with the Cabinet Office and various UK Government commissioning bodies to bring about a better understanding and use of the Social Value Act to drive social benefits from their newly-procured contracts. This in turn has led us to be leading exponents of responsible procurement using SME's and social enterprises in our supply chain, to our participation in Business in the Community's 'Ban the Box' campaign to encourage the employment of ex-offenders and Social Enterprise UK's Buy Social Challenge.

BRINGING PEOPLE TOGETHER TO PROGRESS IDEAS

We host an annual Social Value Summit. Co-produced with Social Enterprise UK, and supported by Business in the Community, our annual event brings together leaders from across housing, healthcare, business, charity and social enterprise sectors to share practice, insight, and learning in relation to all things social value. The summit aims to share best practice, inspire ideas and innovation and build cross-sector networks and partnerships. The summit also hosted the Social Value Awards, established by the Cabinet Office and supported by KPMG, which recognised organisations that have put social value at the heart of what they do.

LOCAL AREA - *The North Wales Police HQ Site and areas adjacent to it are located on the St Asaph Business Park which is a leading location for Greater Crested Newts. It is our responsibility to maintain a healthy habitat for them to thrive. This involves managing the breeding pond and woodland areas around the pond which requires us to employ a specialist ecological land management company who we work closely with. The Interserve site manager attends the periodic management meetings where representative from Welsh Government and other conservation organisation also attend. We also manage areas of the grounds as wild flower meadows to encourage a diverse range of flora and fauna.*