

Third Sector Engagement Event 21st November 2019

Post Event Report

On the 21st November 2019 the Police and Crime Commissioner hosted his annual Third Sector Engagement Event to engage collectively with organisations from the voluntary and community services sector (also known as the third sector). The main purpose of the event was to engage with stakeholders and seek their feedback on the Police and Crime Commissioner's policing priorities.

The event was held at The Conwy Business Centre in Llandudno Junction. There were 66 attendees, representing 36 local and regional organisations. Appendix A shows a list of the organisations who attended and contributed to the discussions.

In a break from the norm and following feedback from previous events the Office of the Police and Crime Commissioner used the Slido software during the event. The Slido software provided an opportunity for attendees to submit anonymous questions throughout the event and respond to an active survey.

The purpose of this report is to feedback to contributors the key messages and questions raised, results of the Slido survey and how their feedback will be taken forward by the Office of the Police and Crime Commissioner.

Presentations

During the first part of the event, presentations were delivered by Police and Crime Commissioner Arfon Jones, Diane Jones, Commissioning Officer, Amanda Hanson, Serious Violence Co-ordinator and Anna Baker, Checkpoint Cymru Manager.

Police and Crime Commissioner Arfon Jones

Police and Crime Commissioner Arfon Jones addressed attendees and thanked the third sector for supporting policing in our communities, as he felt that the support they provide is most often given in the most difficult areas of policing, to assist vulnerable victims with ongoing complex problems to reduce the likelihood of crime occurring. The Police and

Crime Commissioner gave an overview of his policing priorities and discussed the hard work that has been undertaken over the last year by North Wales Police.

Diane Jones – Commissioning Officer

Diane Jones's presentation focused on progress and improvement that has been made to the commissioning process since 2016 and provided information on the funding streams available to the Commissioner including, The Reduction of Crime and Disorder fund and The Victim Services fund. The Violence Against Women Domestic Abuse Sexual Violence and Social Value also formed part the presentation. To end the presentation Diane Jones highlighted the achievements from 2016-2019 including Women's Pathfinder, Checkpoint Cymru, IDVA and Drug Intervention Programme tender processes.

Amanda Hanson – Serious Violence Co-ordinator

Amanda Hanson gave an overview of the Early Intervention Youth Fund and how it has supported the Serious Violence Strategy 2018. Amanda discussed the number of different projects funded by the Early Intervention Youth Fund and the excellent work they have been undertaking to support vulnerable victims including; St Giles Trust, Fearless, Street Games and the SAVI Project.

Anna Baker – Checkpoint Cymru Manager

To close this section of the event Anna Baker gave an overview of the new Checkpoint Cymru Diversion Scheme that launched in October 2019. Anna Baker explained the eligibility criteria for CheckPoint, the conditions of the contract and action plans, and the key facts of the scheme.

Discussion Groups

During the event attendees were asked to complete a series of questions as a group to discuss key themes and issues. Each table then identified a facilitator and reported back on the table's findings to Chief Executive Officer Stephen Hughes. Below is a breakdown of each question including the feedback from the facilitators;

Question 1 – Do you think the Commissioners relationship with Third Sector organisations could be improved? If so, how?

All tables felt that they had a good proactive relationship with the Police and Crime



Commissioner. Individuals felt that the Police and Crime Commissioner is engaging, supportive and approachable. However a number of Third Sector organisations felt that a new format should be created informing organisations of project developments, specific target areas and funding streams. Our funding streams can be found on the commissioning page of our website:

<https://www.northwales-pcc.gov.uk/en/Information/Commissioning.aspx>

In addition, it was noted that a number of organisations are unsure how to request for the Police and Crime Commissioner to visit their organisation. Below is link to the Office of the Police and Crime Commissioner website which includes an application form in order for organisations to request a visit from the Police and Crime Commissioner:

<https://www.northwales-pcc.gov.uk/Document-Library/Working-in-Partnership/Application-Form.pdf>

Question 2 – Do you agree with our current commissioning model, do you think it could be improved or adapted to be more efficient? If it could be improved, please explain how.

A number of tables felt that they had little understanding about the current commissioning model. It was suggested that a flowchart of the various organisations that fit into the current model would be helpful for third sector organisations. In addition, it was felt that measuring value should be more aligned as often commissioning services can overlap and also longer term funding contracts should be considered (3 years+).

The below document is a flowchart of our 2019/20 commissioned services:



Commissioning
Flowchart 2019-20.pdf

Question 3 – How well does your organisation work with the Police? Please explain.

Overall most organisations felt that they had good working relationships with the police and they are able to communicate well in order to improve the relationships with the people supported by third sector organisations, a number of organisations felt that they could pick up the phone to receive the information required. However it was suggested that occasionally information sharing can be difficult due to the GDPR legislation that has recently been implemented.



Question 4 - Which of the Checkpoint Cymru principles do you agree with, if any?

Generally all tables agreed with the checkpoint principles and felt that it was an excellent scheme for Early Intervention and puts the responsibility on the individual in a well-tailored way. However it was felt that there needed to be good performance indicators to ensure the scheme is working correctly.

The Office of the Police and Crime Commissioner can confirm that there will be continuous scrutiny of the Checkpoint Cymru programme including a monthly data request which has been attached below. This data request will consider the number of individuals going through the programme, what services are needed to assist these individuals in completing the programme and the workload of each navigator. In addition to the data scrutiny the Checkpoint Governance Board will continue to allow verbal updates from the Checkpoint Manager and the force leads. Checkpoint will also be subject to scrutiny at the Out of Court Disposals' Board.



Checkpoint Monthly
Scrutiny Table.xlsx

Question 5 - What adjustments or changes would you make to Checkpoint Cymru and how would you future proof it?

When discussing the adjustments and future proofing of the Checkpoint scheme a common theme was funding and constant ongoing assessment and evaluation. It was also suggested that there should be no part time posts.

A Postgraduate student at Bangor University is undertaking an evaluation of the programme considering its success based on reoffending and the demand of the programme. The results of the evaluation will help develop the programme in the future. In addition, 9 full time checkpoint navigators have been appointed with 3 working out of each custody suite; Llay, Caernarfon and St Asaph.

Question and Answer Session

Below includes a breakdown of the questions asked during and following the event and the responses provided by panel members;

- **The work done by the Early Intervention Youth Fund is clearly fantastic. How do we sustain it in future?**



Short term Home Office government funding schemes are problematic, and we have highlighted this to the Home Office at every opportunity. The current political flux and a forthcoming general election have not helped matters. Exit strategies for each project post March 2020 were considered within the bid, but in reality we had no idea just how successful the projects would become and the level of need we have. Sustainability for each project will be discussed with the individual service delivery providers and the OPCC.

- **How do we get access to the county lines newsletter?**

For a copy of the newsletter please contact the OPCC or Amanda Hanson.

OPCC@nthwales.pnn.police.uk

Amanda.hanson@nthwales.pnn.police.uk

- **Will Checkpoint Cymru have employment and volunteering opportunities for individuals with substance misuse, addiction and criminal justice backgrounds?**

Checkpoint Cymru sought to recruit people with lived experience in the initial round of recruitment, this is something that will continue to be requested / desirable in any future recruitment drives.

In terms of volunteering, we are not focused on that element at this early stage of implementation and roll out as we concentrate on the core business. However, as Checkpoint evolves and develops it's certainly something we would give consideration to in due course.

- **When the North Wales Police Project in schools is rolled out surrounding County Lines and Exploitation will there be enough training to teachers in schools to deal with disclosures from YP and signs of exploitation that may be more subtle?**

Yes, the new County Lines lesson for schools will be delivered by the School Liaison Officer affiliated with the school in conjunction with the All Wales School Liaison Core Programme (AWSLCP). Teachers will be present during the lessons, extra resources will be provided for teachers to deliver further activities and there will be specific training sessions for the teachers.

- **What does the data from Durham tell us about potential reduction in re-offending**



rates after engagement in Checkpoint please?

Within the academic review of Checkpoint it was found that the rate of reoffending for Out of Court Disposals before Checkpoint was 21.9% whereas the reoffending rates for all that were put on Checkpoint (including those that didn't complete the course) was 14.6%. Of those that did complete the course however there was a 6.8% reoffending rate.

- **Can the Police Crime Commissioner commit funding sources for a longer period without the need for annual innovation to ensure REAL change can be achieved for individuals?**

Diane Jones confirmed that the Police Crime Commissioner can provide funding sources for longer periods through competitive tendering for services, which will enable organisations to plan effectively for future delivery.

- **Most exploitation types overlap often and happen simultaneously i.e. criminal/sexual. What are your views on a multi-agency exploitation hub seen in other forces?**

Police and Crime Commissioner Arfon Jones fully supports the multi-agency exploitation hubs and is pleased to say that there are plans for one in Conwy.

- **Is the real scale of issues for knife and drug possession known in many secondary schools seemed to be reluctant to share data to protect their image?**

Police and Crime Commissioner Arfon Jones said "It wouldn't surprise me in the least but I would rather see schools deal with drugs possession incidents internally through restorative justice rather than call the police and see children criminalised. Schools should record incidents though and not exacerbate the problem through long suspensions or permanent exclusions. We are fortunate that we do not have a significant knife crime problem in North Wales but where there are incidents of children bringing a knife to school, I would expect the school to contact the police on every occasion given the safeguarding risks."

- **Can the excellent County Lines research report produced by North Wales Police be shared across all agencies? Are there actions for organisations to sign up to?**



Chief Executive Officer Stephen Hughes confirmed that the redacted report would be made available on the Office of the Police and Crime Commissioner Website. Below is a redacted copy of County Lines Needs Assessment;



County Lines Needs
Assessment Final Rep

- **Can funding from the Police and Crime Commissioner support people who fall into the category No Resource to Public Funds?**

Unfortunately it is a health and social welfare issue and should be dealt with the National Referral Mechanism.

- **How can organisations working on behalf of the Early Intervention Youth Fund support the third sector Network further to build stable relationships and trust?**

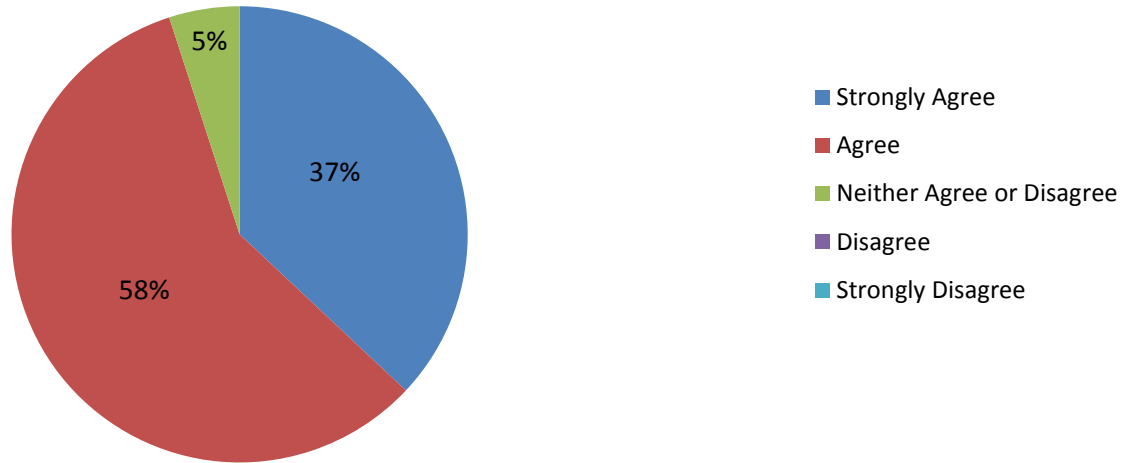
Partnership and collaboration is key. Working in partnership is not without challenges; whilst we should consider what partners can bring to the table, we should also consider the consequences of leaving them out. Whilst it is understandable in a market of limited funding that organisations may feel protective about their work, partners who are driven by shared goals and start with a mission, rather than each partner's individual priorities, will always deliver the best service possible to the people they support.



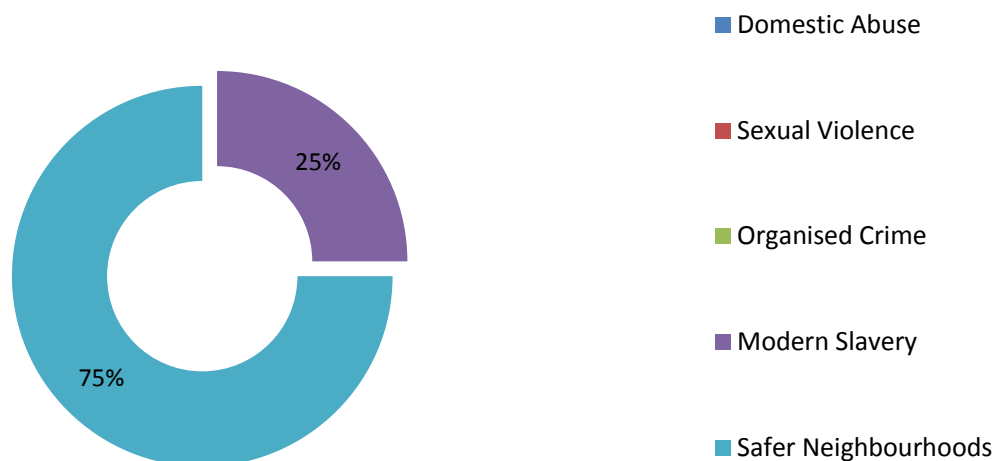
Slido Survey

Throughout the event we ran a survey and asked attendees to complete at some point during the day, the following questions form part of the survey;

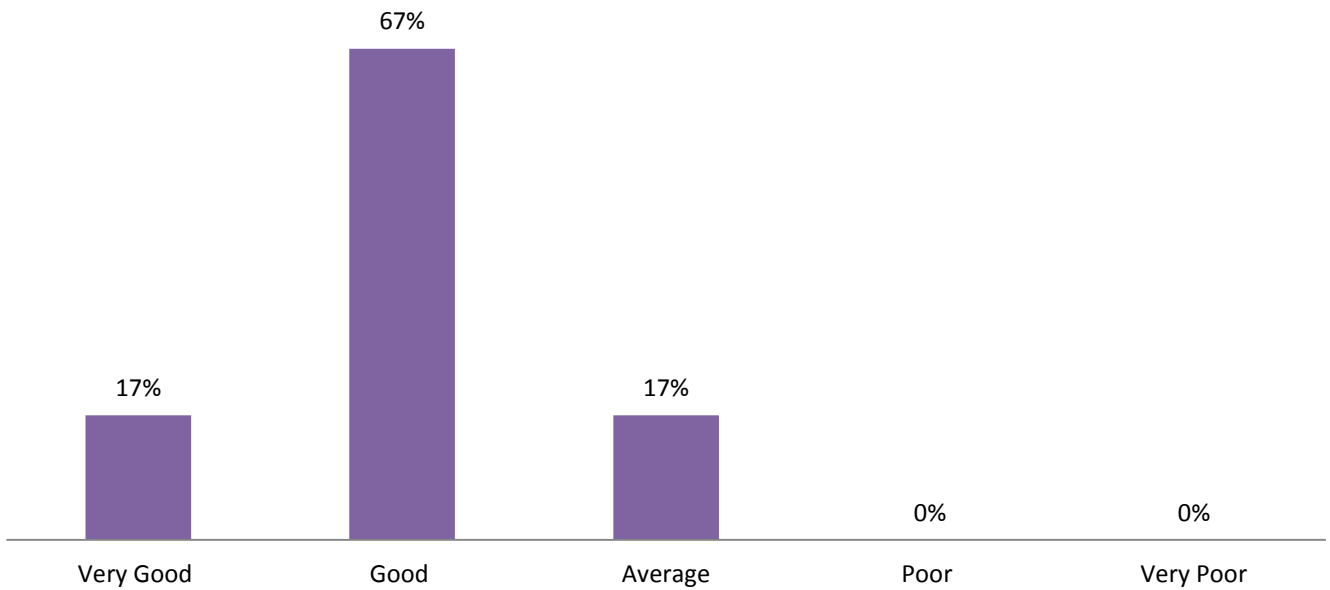
Do you agree with the current policing priorities?



Would you like to remove one of the current policing priorities, if so which one?

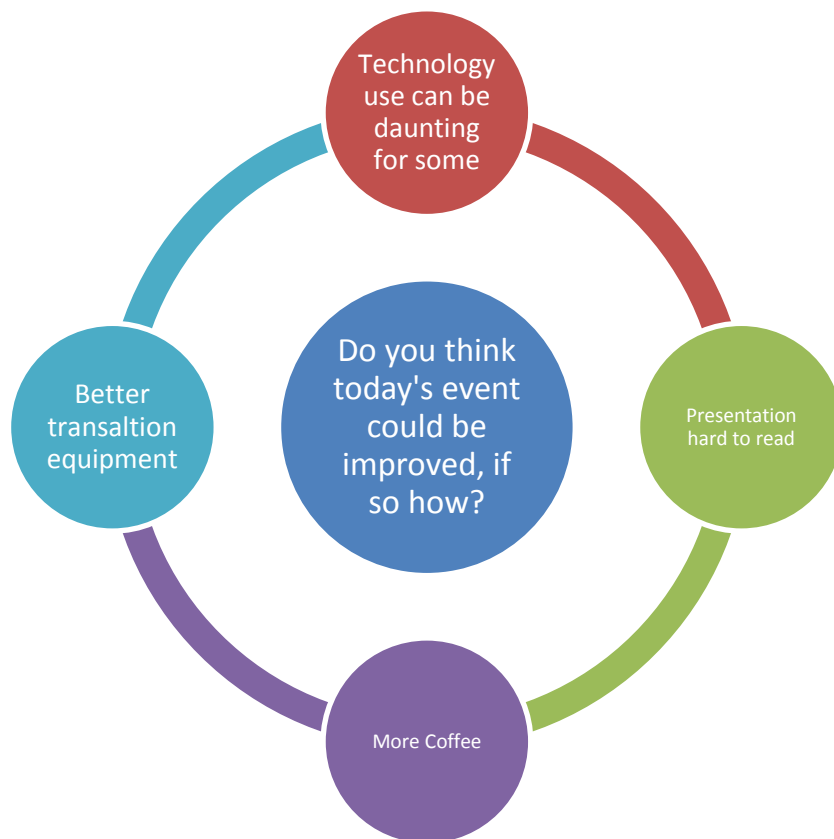


How good a job do you think the Police in your local area are doing?

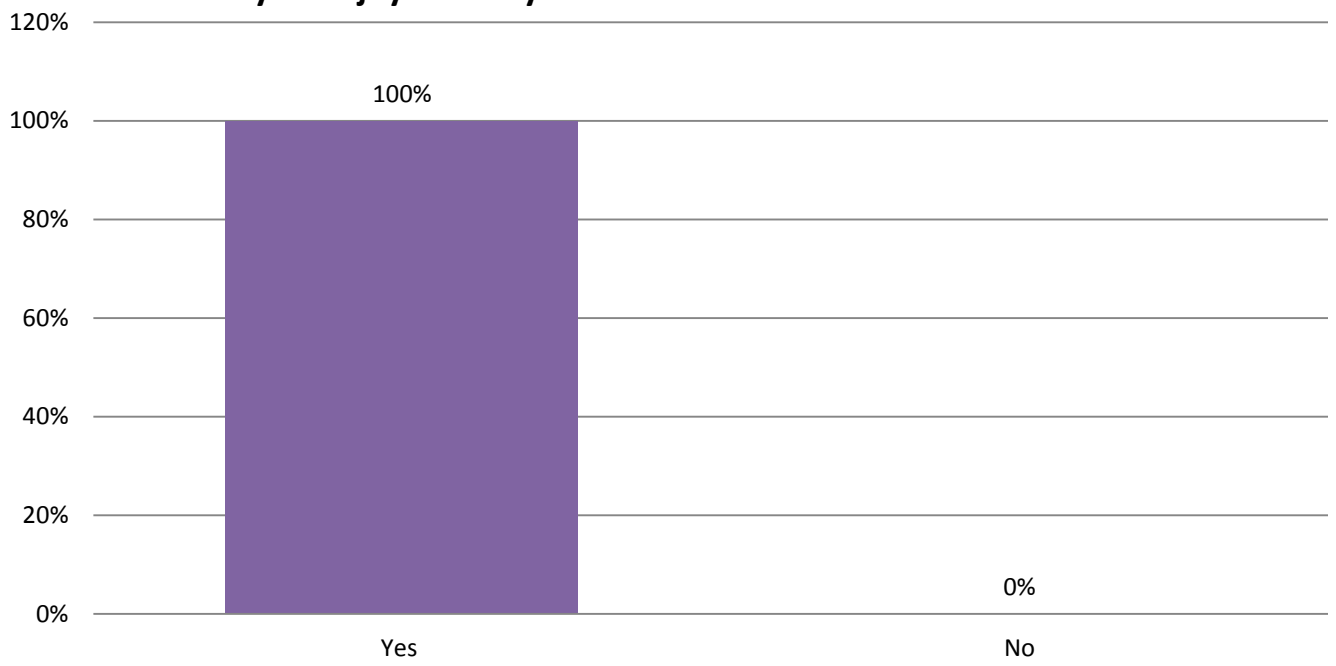


What do you think the Commissioner should challenge the Chief Constable on?

- Call handling quality
- New trends that are emerging such as County Lines and Modern Slavery
- Police Response
- Hate crimes
- Trafficking incidents
- Road Safety
- Criminalising Children
- Prioritising Resources to Safeguard Children and Vulnerable Adults

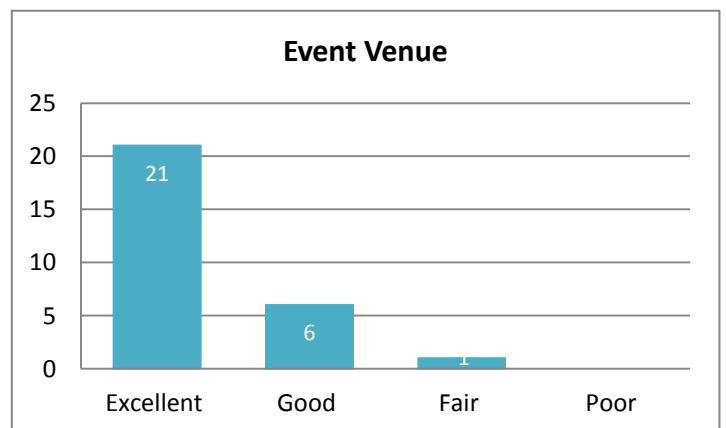
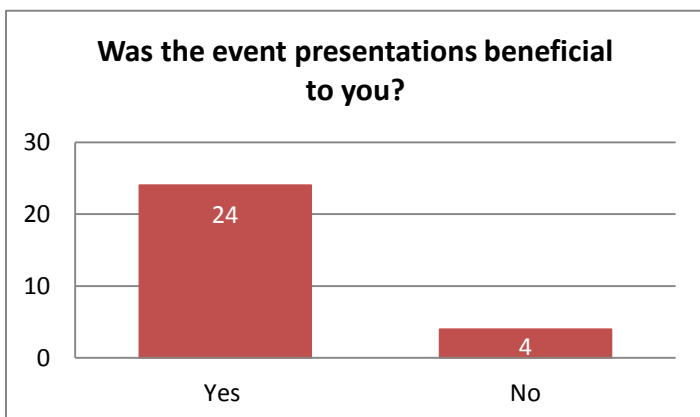
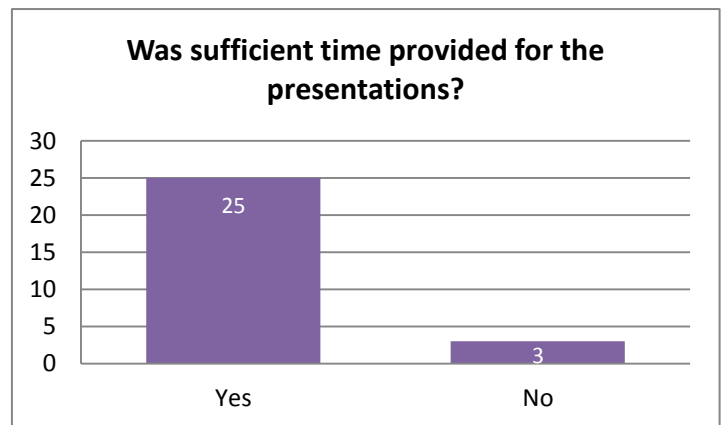
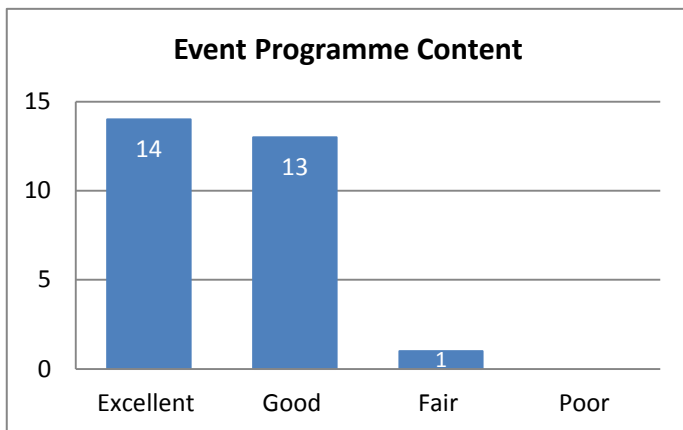
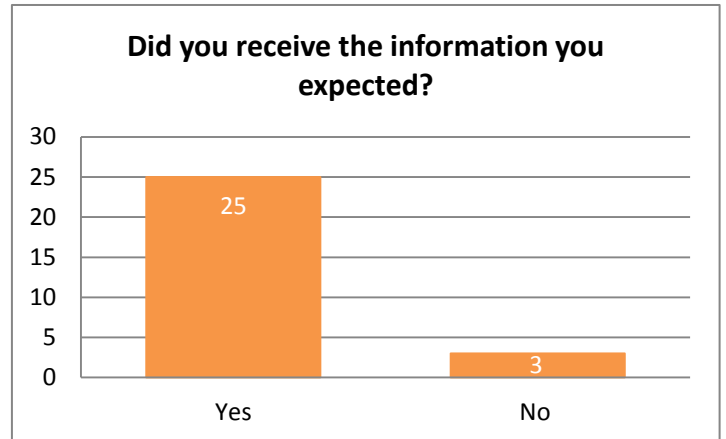
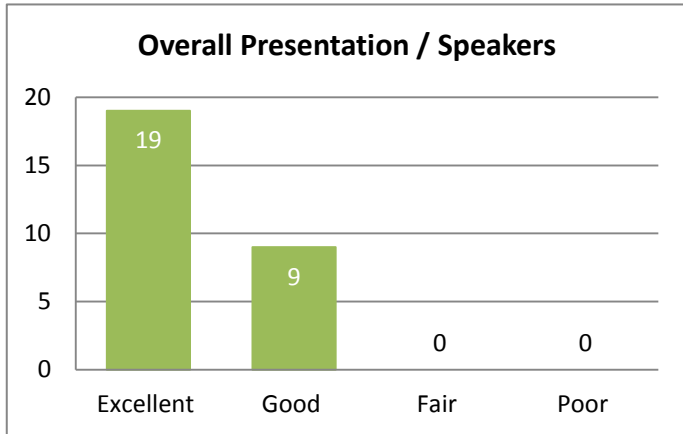


Have you enjoyed today's event?



Feedback Forms

All attendees were asked to complete a feedback form following the event, below is a breakdown of the feedback received;



Appendix A – Organisations in Attendance

1. Haven of Light
2. Ynys Mon Citizens Advice Bureau
3. GISDA
4. Probation Wales
5. Gwynedd & Mon Mind
6. CAIS
7. Hafal
8. Groundwork North Wales
9. St Giles Trust
10. Owl Cymru
11. Street Games
12. RASASC
13. Flintshire Voluntary Council
14. DASU North Wales Ltd
15. Gorwel
16. Cartrefi Conwy
17. Wrexham Council
18. Youth Commissioners
19. Hafan Cymru
20. Stepping Stones
21. Unique Transgender Network
22. AVOW
23. Victim Help Centre
24. Caniad
25. CWVYS
26. Age Cymru

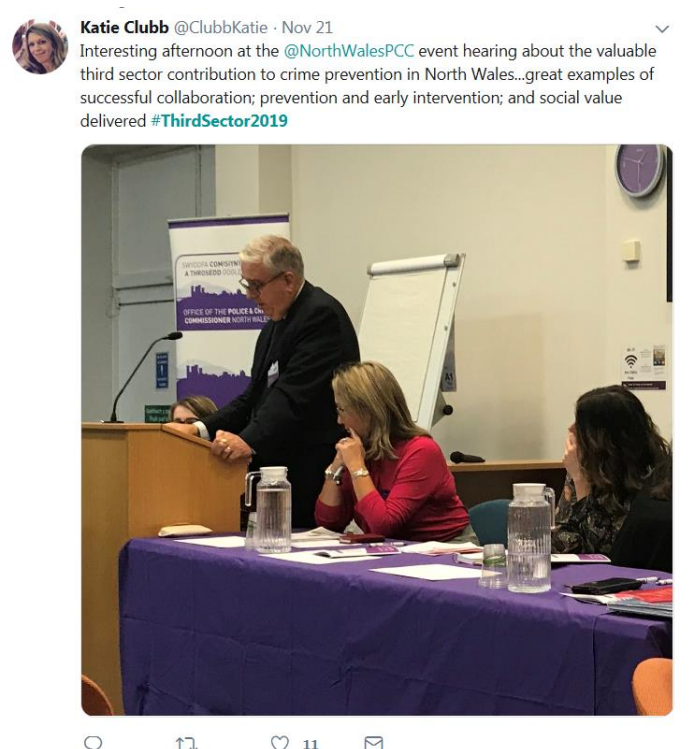


27. Security Industry Authority
28. Kaleidoscope
29. North West Regional Equality Network
30. SARC
31. TGP Cymru
32. Barnardo's
33. Conwy County Council
34. Aberconwy Domestic Abuse
35. BAWSO
36. Police and Crime Panel Members



Appendix B – Social Media

Throughout of the event we used the hashtags #ThirdSector2019 and #TrydyddSector2019 and encouraged attendees to tweet. Below are examples of twitter posts from the event;



PCC Gogledd Cymru @NorthWalesPCC · Nov 21
 Trafodaethau brwd yn digwydd / Interesting discussions being held
 #TrydyddSector2019 #ThirdSector2019

4 6

PCC Gogledd Cymru @NorthWalesPCC · Nov 21
 Amanda Hanson ein Swyddog Atal Trais Difrifol yn trafod y Gronfa Ymyrraeth Gynnar Ieuenctid / Amanda Hanson our Serious Violence Prevention Coordinator discussing the Early Intervention Youth Fund
 #TrydyddSector2019 #ThirdSector2019

5 8

CheckpointCymru @CheckpointCymru · Nov 21
 Staff CHATH draw yn ddigwyddiad Ymgysylltu'r Trydydd Sector

OPCC staff are at the Third Sector Engagement Event today

#trydyddsector2019
 #thirdsector2019

@NorthWalesPCC @ArfonJ @NWPolice @HeddluGogCymru @NWPCCFoulkes @NWPDC

1 5

Emma Jones @EmmaJones2301 · Nov 21
 #thirdsector2019 #pccengagement @SGTCymru @StreetGameWales @eystwales

3 10

PCC Gogledd Cymru @NorthWalesPCC · Nov 21
 Anna Baker ein Rheolwr Checkpoint newydd yn esbonio sut bydd Checkpoint yn gweithio ofewn Gogledd Cymru / Anna Baker our new Checkpoint Cymru Manager explaining how Checkpoint will work within North Wales
 #TrydyddSector2019 #ThirdSector2019

2 4 9

Clive Wolfendale @clive_cais · Nov 21
 #ThirdSector2019 Good to hear support expressed for commissioning local services - and local jobs.

1

John Gallanders @JohnGallanders · Nov 21
 No recourse to public funds shows a lack of understand of possible solutions. Further discussion required #ThirdSector2019 @nothwalrspcc @wrexhamcbc #wrexhamcbc

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