Comisiynydd Heddlu a Throsedd Gogledd Cymru, Pencadlys yr Heddlu, Glan y Don, Bae Colwyn LL29 8AW

North Wales Police and Crime Commissioner, Police Headquarters, Glan y Don, Colwyn Bay LL29 8AW

Ffôn / Tel: **01492 805486** E-bost / Email: **opcc@northwales.police.uk** 



# NORTH WALES POLICE AND CRIME COMMISSIONER REVIEW FORM

#### **USING THIS FORM**

Please use this form if you are unhappy about the outcome of your complaint. **The Office of the Police and Crime Commissioner (OPCC) must receive your request for a review within 28 days from the day after the date stated on your outcome letter from North Wales Police.** For example, if your letter is dated 1st April, you have to make sure we receive your request for a review by 29th April.

#### **ACCESSIBILITY**

If it is difficult for you to use this form or this service, for example, if English is not your first language or you have a disability, then please contact us on the contact details provided below:

Telephone: 01492 805486

Email: opcc@northwales.police.uk

If you require any adjustments to support you through the review system, please outline these below. For example, if you have a visual impairment, you may require a written responses in larger text.

#### WHAT HAPPENS TO THE INFORMATION IN MY REVIEW FORM?

The information you provide on this form will be entered into our systems. We may also need to pass the details of your review to North Wales Police Force and/or an Independent Reviewer who will consider your review and make recommendations to the Police and Crime Commissioner. Please Note: All of the contents of this form (including your equality and diversity information) may be passed to both North Wales Police Force and the Independent Reviewer.

If you have any concerns about your information being passed to the police or you require further information about how your data will be handled, please call us on 01492 805486.

For information about how we handle your personal information, please read our privacy notice which is available on our website.

#### WHERE TO SEND THIS REVIEW FORM

Please submit your completed form to the Office of the Police and Crime Commissioner (OPCC), contact details provided below:

Email: opcc@northwales.police.uk

Address: North Wales Police and Crime Commissioner, Police Headquarters, Glan y Don, Colwyn Bay LL29 8AW

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# Part 1 ABOUT YOU

Title (e.g. Dr, Mr, Mrs, Ms, Miss):		First Name(s):	
Last Name:			
Home Address:			
,			
Postcode:	Telephone:		
Email:			
Preferred method of contact:			
Are you requesting a review on b	ehalf of someone else?	YES - Please cor	mplete Section 2
		NO - Please go s	straight to Section 3
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ARE REQUESTI (Please only complete this and the second sec	NG A REVI section if you are red Legal Representa Other (specify red	etive Frie	pehalf of someone else)

# Part 3 REVIEW DETAILS

Organisation review against:
Force Reference Number:
Was the complaint investigated:  Yes  No  Don't know
Please tell us why you would like to request a review about the outcome of your complaint:
The police should try to find an outcome for your complaint which is reasonable and proportionate; you can ask for a review if you think they have not done that. To assist the reviewer, please explain why you think the outcome given to you was not reasonable and proportionate.

# Part 4 REASONABLE ADJUSTMENTS

Please advise if there are any adjustments that the Office of the Police and Crime Commissioner need to be aware of e.g. visually impaired and requires larger text in documentation?

# **Part 5** CONFIRMATION THAT THE INFORMATION PROVIDED IS CORRECT

I confirm the information I have provided is truthful and accurate to the best of my knowledge.				
Signed:				
Date:				
Print Name				

#### Part 6 EQUALITY INFORMATION

We want to make sure everyone has an equal chance to use and bene fit from our services. To ensure we continue to do this, it would help us if you could answer the following questions. If you prefer, you do not have to answer these questions as it will not affect your review in any way.

The information provided in this form will be used by public bodies involved in the police complaints system, including North Wales Police, the Office of the Police and Crime Commissioner for North Wales and the Independent Reviewer. You can find out how your personal information will be used in the privacy notices found on the website of each organisation.

Please mark all the answers that apply with an 'X.'

Sex	Female
	Male
	Intersex
	Other (please give details)
Is your gender different to the gender you were assigned at birth?	Yes
If yes, please state the gender you were assigned at birth:	No
	Don't know
Sexual orientation:	Heterosexual/ straight
	Bisexual
	Gay/lesbian
	Not known
	Other (please state below)
Do you have a physical or mental impairment that has a substantially adverse and long-term effect on your ability to carry out normal day-to-day activities?	Yes
	No
	Don't know

If you have answered 'yes' to the question above, which option below describes your disability?	Hearing
	Learning difficulty
	Long standing illness or health condition
	Mental health condition
	Mobility or physical impairment
	Sight
	Other (please state below)
Ethnicity:	White: English/Welsh/Scottish/Northern Irish/British
	White: Irish
	White: Gypsy, Traveller or Irish Traveller
	White: any other white background (please describe)
	Mixed: white and black Caribbean
	Mixed: white and black African
	Mixed: white and Asian
	Mixed: any other mixed/multiple ethnic background (please describe)
	Asian: Indian
	Asian: Pakistani
	Asian: Bangladeshi
	Asian: Chinese
	Asian: any other Asian background (please describe)
	Black: African
	Black: Caribbean
	Black: any other black/African/Caribbean background
	(please describe)

	Other: Arab
	Not known
	Other: any other ethnic group (please describe)
Religious belief/faith:	No religion
,	
	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
	Buddhist
	Hindu
	Jewish
	Muslim
	Sikh
	Any other religion (please describe)
	Not known
Pregnancy and maternity:	Pregnant
	On maternity/paternity/adoption leave
	Returning from maternity/paternity/adoption leave
	None of the above
Part 7 ATTACHMENTS	
	Wales Police Force or any additional documents that are
	les Police Force can help us process your review more
Reference Number	Details/Reference/Title of Attachment

#### Thank you for the information you have provided.

Please submit your completed form to the Office of the Police and Crime Commissioner (OPCC), contact details provided below:

Email: opcc@northwales.police.uk

Address: North Wales Police and Crime Commissioner, Police Headquarters, Glan y Don, Colwyn Bay LL29 8AW